

Bank of Taiwan Singapore Branch
80 Raffles Place #28-20 UOB Plaza 2 Singapore 048624

PUBLIC INVITATION TO QUOTE

Date: 23th September 2026

CLOSING DATE : 29 September 2026 at 5:00 pm

Bank of Taiwan Singapore Branch invites you to submit your quotation to supply the list of service as stated in the **Appendix A**.

Quotation should be inclusive of insurance services which be able to meet our requirements. Other miscellaneous fees if any shall be clearly indicated in the quotation.

Vendors must be a registered reputable corporation or legal entity in Singapore with sound background and must be clear of any form of litigation. Vendors must have years of experience in providing and serving employee insurances for local companies in Singapore.

Quotation documents must be sealed and submitted to:

Bank of Taiwan, Singapore Branch
Project code: BOT11512
Attention: Ms. Shen Ying Hsiu
80 Raffles Place
#28-20 UOB Plaza 2
Singapore 048624

Conditions of Quotation

1. Definitions
 - (a) The word “Company” means Bank of Taiwan Singapore Branch
 - (b) The Word “Vendor” means the party who submits this quotation
 - (c) The word “Closing Date” means the closing date for submission of Quotation
2. Non-compliance with any condition or any incomplete submission will render the quotation liable to rejection.
3. Please provide for each item/service the following (if applicable):
 - (a) Vendor’s profile
 - (b) Insurance schedules
 - (c) If alternative item/service are offered, please give full details
 - (d) Appropriate catalogues of the item/service
 - (e) Service period
4. Quotations should give net unit price and the total price excluding GST in Singapore dollars for each of the items including of delivery and all duties. **Grand Total Price must include GST payable.**
5. Any other tax applicable must be bore by the Vendor.

Appendix A

Group Employee Personal Insurance for 2026 Oct – 2027 Sep.

Minimum requirements as below:

Item	Description
Term Life	Employees \$100,000 each
Personal Accident	Employees at 60 months gross salary
Hospital & Surgical	All Employees and dependents (Excluding Work Permit and S Pass holder) in which is eligible to covers: 1. Hospital Room & Board (\$342 per day, maximum 120 days inclusive of ICU); 2. Intensive Care Ward (maximum of 30 days); 3. Hospital Miscellaneous Services (\$6,000); 4. Surgical Fees, subject to surgical schedule of fees for admission to private hospitals (\$7,500); 5. In-Hospital Doctor's Visit (\$125 per day, up to maximum 120 days); 6. Pre- & Post- Hospitalization Specialists' Consultation, Diagnostic X-ray & Lab Fee (\$1,750, expense incurred 90 days prior to admission & 90 days after discharge); 7. Overall limits per disability for admission to government and restructured hospitals, excluding room & board and ICU (\$17,100); 8. Emergency Outpatient Treatment due to an accident (\$3,000, expenses incurred within 31 days of accident provided treatment is sought within 24 hours of accident); 9. Death benefit (\$10,000); 10. Miscarriage benefit (As per disability); 11. Special extension, outpatient kidney dialysis & cancer treatment (\$20,000, maximum per policy year); and 12. Rehabilitation benefit (\$5,000, up to 31 days).
	Work Permit and S Pass holder: 1. Hospital Room & Board (4-bedded standard room per day, maximum 120 days inclusive of ICU); and 2-12. Same as above.
Major Medical	Employees and dependents (Excluding Work Permit and S Pass holder) in which is eligible to covers: 1. Daily Room & Board (\$342 per day, from 121st days onwards); 2. In-Hospital Doctor's Visit (\$125 per day, from 121st days onwards); 3. Other inpatient benefits (as charged); 4. Surgical implants (as charged); 5. Maximum benefit, 1-4 combined (\$80,000 per policy year); 6. Parental accommodation benefit (\$100, maximum benefit per day up to 120 days); 7. Home nursing benefit (\$100, maximum benefit per day up to 30 days); and 8. Treatment of HIV due to blood transfusion & occupationally acquired HIV benefit (\$10,000, maximum benefit per policy year).

	Work Permit and S Pass holder: 1. Daily Room & Board (4-bedded standard room per day, from 121st days onwards); 2. In-Hospital Doctor's Visit (as charged, from 121st days onwards); and 3-8. Same as above.
Clinical Outpatient	All employees and dependents in which is eligible to cover: 1. Visit to Panel GP (as charged, Cashless basis); 2. Visit to Government Polyclinics (as charged); 3. Visit to Non-Panel GP (\$40 per visit); 4. Visit to Oversea GP (\$120 per visit); and 5. Visit to A&E Dept of Singapore Hospitals (\$150 per visit and no limitation of visit)
Specialist Outpatient	Head of Departments in which is eligible to cover: 1. Consultation and treatment by Specialist at Specialist Clinic, \$1,500, maximum for item (1) to (3) inclusive of medicine: (1) With referral letter from GP (as charged); (2) Outpatient Physiotherapy recommended by GP or Specialist referred by GP (as charged); and (3) Specialist visits without referral letter (\$40). 2. Diagnostic X-Ray & Lab tests, inclusive of MRI/CT scan (\$1,500 per policy year, recommended by GP or Specialist referred to by GP); and 3. TCM (\$600 per policy year). Employees and dependents (excluding Head of Departments) in which is eligible to cover: 1. Consultation and treatment by Specialist at Specialist Clinic, \$1,200, maximum for item (1) to (3) inclusive of medicine: (1) With referral letter from GP (as charged); (2) Outpatient Physiotherapy recommended by GP or Specialist referred by GP (as charged); and (3) Specialist visits without referral letter (\$40). 2. Diagnostic X-Ray & Lab tests, inclusive of MRI/CT scan (\$1,200 per policy year, recommended by GP or Specialist referred to by GP); and 3. TCM (\$500 per policy year).
Dental	All employees and dependents in which is eligible to cover: Consultation and Oral Examination (as charged).
Others	There is no other condition for current employees and dependents who has been insured by current insurer for over 1 year to transfer to the new insurance policy. For those who has been insured for less than 1 year, conditions may be applied by the new insurer.

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