



Bank of Taiwan One Time Password (OTP) Service Application Form and Agreement (for the use of Enterprise eBanking only)

The Applicant (and Party to the Agreement) hereby applies to the Bank of Taiwan Co., Ltd. (the “Bank”) for the following OTP service items ticked with , and is willing to comply with the stipulations of this Application Form.

I. Mobile Push Notification OTP Service (“Mobile Safe Go” App)

Application Items	1. <input type="checkbox"/> Apply _____ set(s) of registration activation code(s) 2. <input type="checkbox"/> Cancel _____ set(s) of mobile devices (see table below for details) 3. <input type="checkbox"/> Termination of services <small>[Note: Please write out the total number in words. Do not leave blanks.]</small>	Notes	1. Application: For a first-time application or subsequent additions, please tick “Apply” in the application items and specify the number of new registration activation code(s). 2. Cancellation: To reduce the number of registered mobile devices, please tick “Cancel” in the application items and specify the name(s) of the mobile device(s) to be cancelled. 3. Termination of services: Cancel all mobile devices will be deemed to terminate this service. 4. Mobile devices that have been applied for and registered successfully remain valid if they have not been cancelled.
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Table:

Serial Number	Name of the Mobile Devices to be Cancelled	Serial Number	Name of the Mobile Devices to be Cancelled
1		5	
2		6	
3		7	
4		8	

II. Registration Activation Code Letter

Collecting Person	<input type="checkbox"/> Responsible person <input type="checkbox"/> Authorized: _____ as the Collecting Person (ID Number: _____, Contact Number: _____)
Items to be Collected	<input type="checkbox"/> _____ copy(ies) of the “Registration Activation Code” Letter <small>[Note: Please write out the total number in words. Do not leave blanks.]</small> <input type="checkbox"/> Copy of this Application Form and Agreement and the attached “Mobile Push Notification OTP Service Terms and Conditions”.

Acceptance Signature of the Collecting Person	Acceptance Date	Issued by

III. The Applicant agrees to abide by the stipulations of the above ticked service items and the regulations in the “[Appendix] Mobile Push Notification OTP Service Terms and Conditions [Version 2017.01]” on the reverse side of this document.

Declaration Matters: In accordance with the Financial Consumer Protection Act and the related regulations of its sub-laws, this Application Form and Agreement, the attached “Mobile Push Notification OTP Service Terms and Conditions” fully explain its important content and disclose information about the possible involvement of risk. By signing, the Applicant hereby acknowledges that he/she fully understands and agrees to the important content of the relevant regulations of the Agreement and the possible involvement of risk.

- (Select one)** The Applicant has reviewed the entire contents of the attached contract(s) in its (their) entirety at the time of signing this Application Form and Agreement.
 The Applicant has, on ____/____/____ (YYYY/MM/DD), secured a copy of this Application Form and Agreement and its attached contract(s) and comprehensively reviewed the entire contents. (At least five days have been granted for the review.)

To the Bank of Taiwan Co., Ltd.

Applicant (and Party to the Agreement): _____

Responsible Person: _____ (Signature of the Responsible Person)

Business Registration No. (or OBU ID of the Bank): _____

Contact Number: _____

Date of Application and Execution: ____/____/____ (YYYY/MM/DD)

Designated outward account of the Enterprise eBanking (any):

(Please apply the specimen seal of the designated outward account)

Serial number registered in the memorandum book: _____

※ After the application is complete, please provide a photocopy to the Applicant for record-keeping

Signature Verified by:
2017.01 Version

Seals Verified by:

Clerk:

Supervisor:

[Appendix] Mobile Push Notification OTP Service Terms and Conditions [Version 2017.01]:

1. Mobile Push Notification OTP Service: Refers to the Bank transmitting push notification verification information to the Applicant's registered mobile device (including but not limited to smart phones, tablets, and other devices that have telecommunication and Internet access, which must be connected to the Internet with the push notification function turned on) when the Applicant conducts identity or transaction verification within the business scope announced on the Enterprise eBanking homepage of the Bank; an OTP is automatically generated and sent back to the Bank after the Applicant confirms such information on the mobile device; however, if the Applicant is unable to connect to the Internet, the Bank can provide offline OTP (for example: two-dimensional QR Code, interactive OTP or one-click OTP) depending on the operation needs to complete the verification service.
2. "Mobile Safe Go" App: Refers to the application developed by the Bank for Applicants to download and install on mobile devices from app platforms (such as the Apple App Store, Google Play) to use the Mobile Push Notification OTP Service provided by the Bank.
3. The Applicant allows the "Mobile Safe Go" App to provide verification services by Push OTP, offline OTP, or other method.
4. Applicants applying for the Mobile Push Notification OTP Service are required to provide the Applicant's supporting documents and apply over-the-counter at one of the branches with the Bank. The Bank will issue "Registration Activation Code" Letter(s) in accordance with the number of applications.
5. The Applicant agrees to install the Bank's "Mobile Safe Go" App on a mobile device and complete mobile device registration. Afterwards, when the Applicant conducts identity or transaction verification within the business scope used and announced by the Bank, the Applicant may designate the Mobile Push Notification OTP Service for verification or release. The Applicant must follow the instructions and select a registered mobile device to execute the "Mobile Safe Go" App to complete verification.
6. The "Mobile Safe Go" App may only be downloaded and installed on mobile devices using either the iOS or Android operating system. Users authorized by the Applicant must open the "Mobile Safe Go" App and enter the Applicant's information, including business registration number, device name and "Registration Activation Code" and pass verification to complete the mobile device registration.
7. After the Applicant applies for the use of the Mobile Push Notification OTP Service, mobile devices that can be operated by users shall be configured on the Enterprise eBanking. Such configured mobile devices are only for the use of users authorized by the Applicant. The Bank is not responsible for the verification of whether a registered mobile device has been authorized by the Applicant.
8. "Transaction Password" setting: When the User performs registration of a mobile device through the "Mobile Safe Go" App, a set of "Transaction Password" shall be set according to the instructions. This password must be entered for each subsequent transaction verification to ensure that the OTP is generated by the authorized user.
9. When the "Transaction Password" verification is entered incorrectly three consecutive times, the system will **automatically cancel such mobile device's Mobile Push Notification OTP Service** in order to protect transaction security; the same shall apply to those who change mobile devices or remove and reinstall the "Mobile Safe Go" App. To continue using the service, the User must re-apply in accordance with Articles 4, 5 and 6 of these Terms and Conditions.
10. When the User logs in to the "Mobile Safe Go" App, if a login password or gesture graphic is set, and the verification is entered incorrectly three consecutive times, the App will be locked. To unlock, the User must perform the "Login Password or Gesture Graphic Unlock" in the "Mobile Safe Go" App and enter the "Transaction Password"; the App will be unlocked upon successful verification.
11. **The Applicant agrees and warrants that its authorized users will comply with the following usage restrictions:**
 - (1) **The Applicant may not perform reverse engineering, demultiplexing or disassembling to the "Mobile Safe Go" App that is authorized by the Bank to be installed on the registered mobile devices of the Applicant, circumvent technical protection measures, or copy it to other devices. If the Bank's "Mobile Safe Go" App detects that the Applicant's mobile device is suspected of being cracked or being tampered with and updated without authorization, its service will be suspended.**
 - (2) **The Applicant shall be responsible for safe custody of its registered mobile devices. It shall be solely responsible for all consequences if it lends, transfers or pledge such mobile devices.**
 - (3) **The registered mobile devices shall be properly kept. If a situation such as disappearance, loss, theft or other loss of possession occurs, the Applicant must visit the Bank in person as soon as possible to terminate the Mobile Push Notification OTP Service. To register a new mobile device afterwards, the Applicant must bring along the supporting documents and the specimen seal of the deposit account to one of the branches with the Bank for handling. If it was fraudulently used before the Applicant reported the loss of the device (termination of service), and the Bank has already handled the transaction, such transaction shall be deemed to have been made by the Applicant. The Bank shall be solely responsible for all consequences if it fails to exercise due care of a good administrator and diligence with respect to its management of IT system or for other reasons that are attributable to it such that the Applicant's OTP is fraudulently used or stolen.**
 - (4) **Upon discovery of fraudulent use or theft of the "Mobile Push Notification OTP Service" or any other unauthorized conduct by a third party, the Applicant shall immediately notify the Bank to suspend the service and take precautionary measures.**
 - (5) **The Applicant has the obligation for the proper and safe custody and the confidentiality of the "Registration Activation Code" provided by the Bank and the "Transaction Password" set by the Applicant or other tools sufficient for identification, and may not disclose, give, or lend to others for their use in any way. The Applicant shall also properly keep the "Registration Activation Code" Letter issued by the Bank. If a situation such as disappearance, loss, theft or other loss of possession occurs before the successful registration of the mobile device, the Applicant shall notify the Bank as soon as possible and take precautionary measures.**
12. **In case of system failure (including that push notifications cannot be sent through APNS [Apple Push Notification Service] on the iOS platform or GCM [Google Cloud Messaging] on the Android platform) or there are force majeure factors, the Bank may suspend the provision of Mobile Push Notification OTP Service until the system resumes normal operation.**
13. **The Applicant agrees that the modifications, additions or deletions to the content of these Terms and Conditions may be announced on the Enterprise eBanking homepage of the Bank 7 days prior to the effective date in lieu of notice. If the Applicant does not terminate the contract within such period, it shall be deemed that the Applicant has agreed to those modifications, additions or deletions.**
14. The Bank may, without the consent of the Applicant, terminate the provision of the Mobile Push Notification OTP Service by making an announcement 30 days prior to the termination date on the Enterprise eBanking homepage of the Bank.
15. **The fees associated with the transmission of the Mobile Push Notification OTP shall be calculated in accordance with the Bank's announced charging standard. The Applicant agrees and authorizes the Bank to deduct automatically from the Applicant's deposit account. For the above-mentioned charging standard (including but not limited to the charging standard of handling fees and its preferential methods), if there is any adjustment after the execution of the contract, the Applicant agrees that the Bank may announce its content on Enterprise eBanking website 60 days prior to the effective date (adjustments that are favorable to the Applicant are not subject to the 60-day announcement restriction) in lieu of notice. If the Applicant fails to terminate the contract within such period, it shall be deemed that the Applicant has agreed to those adjustments.**
16. If the Applicant wishes to terminate the Mobile Push Notification OTP Service, the Applicant shall bring supporting documents and the specimen seal of the deposit account to one of the branches with the Bank for handling.
17. Other matters not provided herein shall be handled in accordance with the "Terms and Conditions of Enterprise eBanking System" previously executed by the Applicant and the Bank.